



# eHelp Update

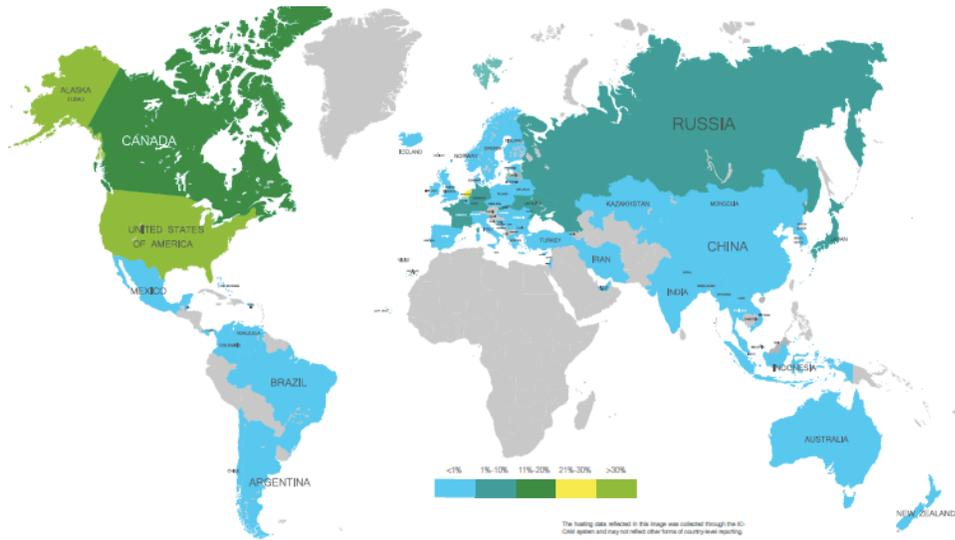
國際關係  
International Relations

兒童在線保護舉報機制  
Protection Mechanism

執行及營運  
Execution and Operation

# International Relations

In 2016, the INHOPE Network has traced hosted CSAM to 64 countries, 49 of which had an INHOPE presence.



INTERNATIONAL ASSOCIATION OF INTERNET HOTLINES  
**INHOPE**

2016 **INHOPE Network**

Total reports received  
**9,357,240**

Total confirmed CSAM reports  
**8,474,713**







# IGF

GENEVA  2017

## 12TH INTERNET GOVERNANCE FORUM

18 - 21 DECEMBER  
SWITZERLAND



# Joining Dynamic Coalition on Child Online Safety



- ECPAT International
- Children's Charities' Coalition for Internet Safety
- Family Online Safety Institute
- European Commission, Safer Internet Programme
- NGO Council of Central Russia
- Chicos.net [In Spanish]
- University of Ljubljana, Faculty of Social Science
- Information Technology Resource Centre
- FUNDACJA DZIECI NICZYJE (NOBODY'S CHILDREN FOUNDATION)
- Save the Children Europe Group
- Childnet International
- Tarek Cheniti, James Martin Institute for Science and Civilization, University of Oxford
- Gender Education Research and Technologies Foundation (GERT)
- Philippine Sustainable Development Network (PSDN)
- Internet Safety Project (MICT)
- International Centre for Missing and Exploited Children (ICMEC)
- Cisco
- ITU
- Stiftung Digitale Chancen - Germany
- Connect Safely
- Safernet Brazil
- IWF
- Council of Europe
- The Alannah and Madeline Foundation
- European Digital Rights



# Translating and learning from the newly launched useful digital literacy and online safety materials



Council of Europe:  
Internet Literacy Handbook



EDRI's privacy for kids booklet:  
Your guide to the Digital Defenders

# Potential co-operations: Taking part in the global research projects

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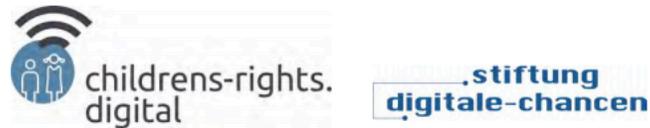


Global Imperative Indicator (GII)



Global Kids Online

# Current risks and Interesting findings: new gTLDs targeting children



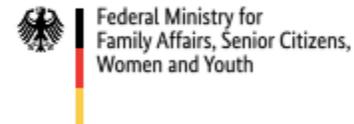
New gTLDs: .kids, .play, .digital

## Childrens-rights.digital

The Impact of Domain Names on  
Children's Rights and Child Safety

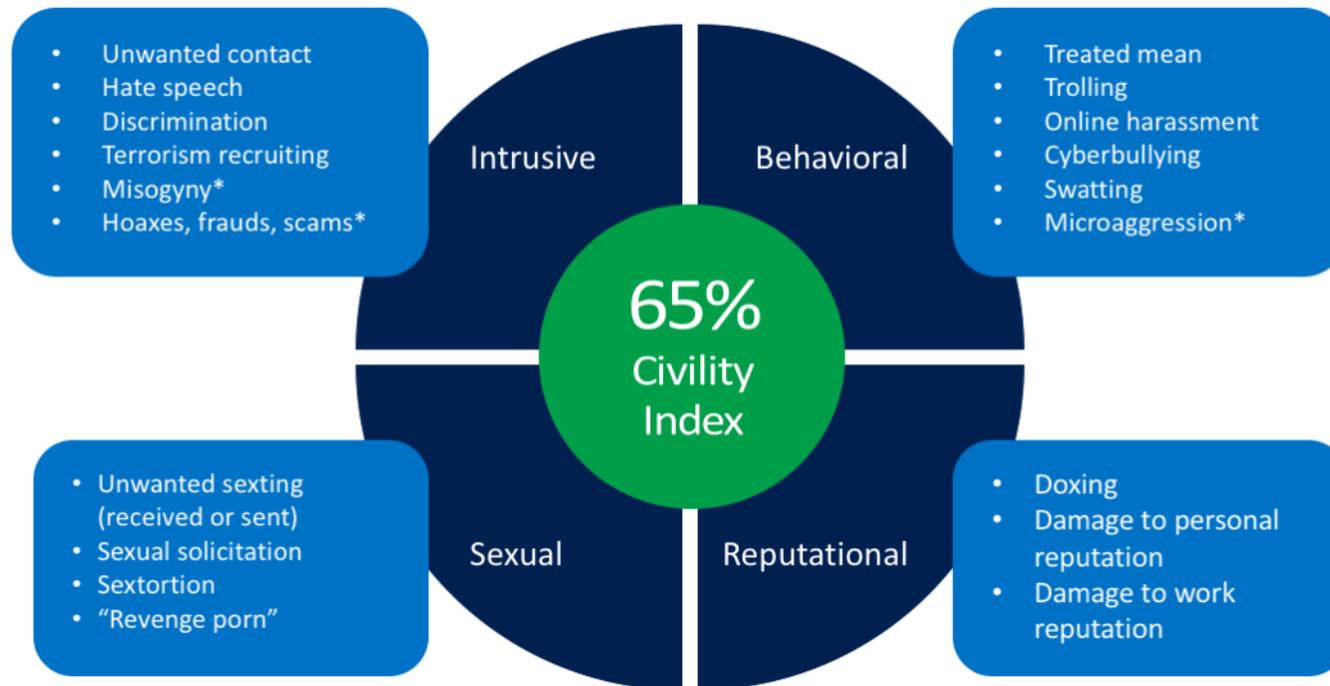
Jutta Croll, Digital Opportunities Foundation  
jcroll@digitale-chancen.de

Funded by:



# Current risks and Interesting findings:

## 2017 Microsoft Digital Civility Index (DCI)



*\*New in 2017*



# Protection Mechanism

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Reporting Mechanism building meeting were organized with NGO partners to discuss the case handling process

- o 1st Meeting: 23 Feb 2017, 9:00 am - 11:00 am
- o 2nd Meeting: 20 Mar 2017, 2:30 pm - 4:30 pm
- o 3rd Meeting: 13 Apr 2017, 10:00 am - 12:00 nn
- o 4th Meeting: 4 May, 2017, 3:30 pm - 5:30 pm
- o 5th Meeting: 8 June, 2017, 4:00 pm - 6:20 pm
- o 6th Meeting: 14 July, 2017, 2:00 pm - 4:30 pm
- o 7th Meeting: 18 Sept 2017, 2:30 pm - 4:30 pm
- o 8th Meeting: 26 Jan 2018, 2:30 pm - 4:30 pm

- Participated NGO partners are including: DotKids Foundation, Hong Kong Committee on Children's Rights, Hong Kong Family Welfare Society, New Home Association, Save the Children Hong Kong, YouthOnline Association

Step 1	Step 2	Additional information	Step 3	Step 3.1	Step 4	Step 5	
我是... I am	想檢舉的內容 What do you want to report?		資訊來源 Where did you see the content 您在哪裡發現此資訊：		個人資料 Report Personal Information	Thank You !	
事主 Victim	兒童色情類 Child Pornography	兒童少年色情 Child pornography	<input type="checkbox"/> 新聞群組 Newsgroup 新聞群組詳情 Newsgroup details 在舉報新聞群組時，請盡可能列出所有細節，例如 When reporting images/posting within a newsgroup please include as much relevant detail as you can, for example: -群組名稱 The name of the group - <del>al.bicurities.example.example</del> -報導作者 Author of the posting -example@example.com: -報導標題 Subject (title) of posting- collection of images: -報導 Article-1293305.58454@ispname.com: -日期 Date- 01/01/2013 : -報張名稱/報導提供者 Newsfeed provider - <del>examplefeed</del> ; 請提供更多沒有羅列出來的重要資訊 Please add any other information you think relevant in the description box. 名稱 Name 作者 Author 報導標題 Usenet Subject (required) 報導內容 Usenet Article (required) 日期 Usenet Date (required) 報張名稱/報導提供者 Newsfeed provider (required) 舉報內容 Description **上載相關圖片/檔案/文件 upload related picture/ file/ document		如 eHelp 分析人員判斷為不恰當內容，資訊送往相關部門調查 If eHelp analysts determine the inappropriate content, information will send to the related department for further investigation  <input type="checkbox"/> 匿名舉報 Report anonymously	系統收集的個人資料將只用作 eHelp 跟報流程個案跟進之用。  We'll keep your contact details strictly confidential  檔案編號 **個人資料收集聲明  (*詳情於附件-資料一) <a href="https://www.pcpd.org.hk/chinese/publications/files/GN_picspps_c.pdf">https://www.pcpd.org.hk/chinese/publications/files/GN_picspps_c.pdf</a>	
事主親屬 Victim's relatives		兒童少年情色 Childhood Erotic					
事主師長 Victim's teacher		兒童裸體主義 Child nudity					
事主朋友 Victim's friends		誘騙兒童 Children Deception					
		不經驗證讓兒童可接觸的物品 Indecent and obscene materials without warning					
		誘騙兒童少年從事性行為 To induce children and adolescents to engage in sexual behavior.					
大眾 Public	兒童販賣與兒童少年性旅遊 Children Trafficking and Child Sex Tourism		<input type="checkbox"/> 電郵 (E-mail)	電郵 E-mail : [ ] 舉報電郵 Email address 電郵內容 Email Content **上載相關圖片/檔案/文件 upload related picture/ file/ document	<input type="checkbox"/> 實名舉報 I would like to provide my details so I can request feedback	<input type="checkbox"/> 個人聯絡資料 姓名 (必需) 聯絡電話 (必需) 家用電話 電郵  The personal data collected by the system will only be used for eHelp reporting process follow-up. <input type="checkbox"/> Personal Information Name (Required) Contact Number(Required) Home Number Email  <input type="checkbox"/> 希望 eHelp 職員聯絡閣下作進一步跟進  I hope eHelp staff contact me to follow up the case	
Step 1.1	網上罪行 Cyber Crime		<input type="checkbox"/> 網站(website)	網址 Website : [ ] 網址 URL **上載相關圖片/檔案/文件 upload related picture/ file/ document	(如願意社工協助閣下須留下個人聯絡資料)  (You may need to leave your personal information if you need the assistance of social workers. )		
懷疑案主年齡 the age of suspected victim			<input type="checkbox"/> 社交媒體 (Social Media)	<input type="checkbox"/> 社交媒體 (Social Media) **上載相關圖片/檔案/文件 upload related picture/ file/ document			
18歲以下 under the age of 18	網上欺凌 Cyber bullying		<input type="checkbox"/> 社群、家族、論壇 (Forum)	<input type="checkbox"/> 社群、家族、論壇 (Forum) 網址 URL **上載相關圖片/檔案/文件 upload related picture/ file/ document			
	自行描述 I want to describe the details by myself		<input type="checkbox"/> Blog 網路相簿 (Blog)	<input type="checkbox"/> Blog 網路相簿 (Blog) 網址 URL **上載相關圖片/檔案/文件 upload related picture/ file/ document			
18歲或以上 above 18 years of age	未能辨別種類，唯認為與兒童網上安全相關 Cannot identify the cases but this is related to children's online safety  *可多選 *You can choose more than one answer		<input type="checkbox"/> 點對點傳輸軟體 (P2P)	<input type="checkbox"/> 點對點傳輸軟體(P2P) Name of P2P **上載相關圖片/檔案/文件 upload related picture/ file/ document			
			<input type="checkbox"/> 應用程式 (applications)	<input type="checkbox"/> 應用程式(applications) : (*Screenshot?) Name of Applications **上載相關圖片/檔案/文件 upload related picture/ file/ document			
			<input type="checkbox"/> 其他	請註明: _____			
			※ 若有密碼或其他資訊，亦請在備註中補充說明，謝謝！ If there are passwords or other information, please also add notes in the remarks, thank you!  備註： Remarks				

Step 1

What is the relationship between informers and victims ?

Step 2

What do the informer want to report?

Step 3

Where did they see the content

Step 4

Report Personal Information

Child Pornography

Children Trafficking and Child Sex Tourism

Cyber Crime

Cyber bullying

Others





# Safer Internet Day 2018

Tuesday 6 February

Create, connect and share respect:  
A better internet starts with you



[ehelp.org.hk](http://ehelp.org.hk)